

GOVERNMENT AND TRADE SERVICES

INVIEW INTERTEK'S REMOTE INSPECTION SERVICE

Inview brings state-of-the-art technology and Intertek industry expertise together to provide a faster and improved inspection experience for our customers.



As a leading Total Quality Assurance provider to industries worldwide, Intertek is always looking at how we can bring the latest technological innovations to our customers to provide them with a better service.

Real time inspections using a regular smart phone

Inview is Intertek's remote inspection service, connecting you with Intertek's extensive network of technical inspection experts via live video, using a regular smart phone or other smart device. The service has been designed with one simple goal in mind: to provide you with better and faster access to Intertek's team of qualified technical inspection experts – wherever and whenever required.

Whatever your inspection needs – a shipment certificate of conformity, a pre-shipment inspection or a commercial inspection – use of Inview can reduce inspection turnaround time while providing peace of mind that your inspection is performed to the highest standards, with full inspections records available upon request.

Inview: a solution that can be accessed on any modern smart device

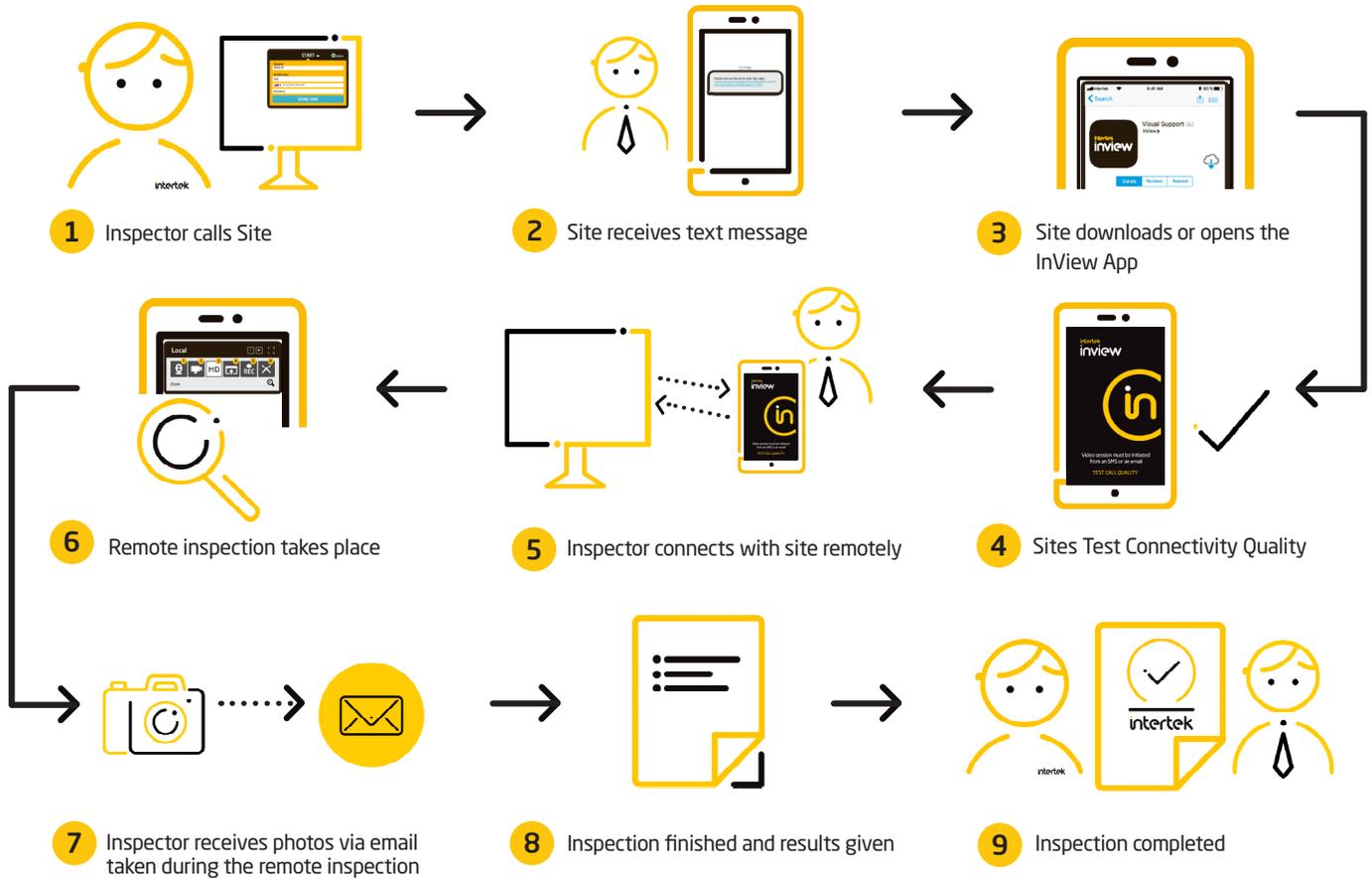
Inview is an application-based solution which is simple to download and use. The Inview App can be downloaded via a link and is compatible with both Android and iOS. This can be used on any modern smart phone or tablet with internet connectivity. A minimum bandwidth of 300kb/s is recommended for video streaming which most WiFi connections or data networks with at least 3G performance characteristics should provide. No additional hardware is required.

Inspections designed with ease of use in mind

During an Inview inspection, one of our technical experts will conduct the inspection in real-time, providing detailed instructions and full support to guide you through each step of the inspection. The Inview App has numerous features which enhance the inspection process. For example, our inspectors can take control of the smart device to zoom in on certain labels, write notes on their screen and take photos which can be geo-tagged. Once the inspection is completed, the inspector will provide feedback (usually immediately) as to whether an inspection has been accepted or rejected.



HOW INVIEW WORKS



Total Quality Assurance

Inview inspections follow the same strict quality procedures as those performed by our on-site inspectors today. As the inspections are undertaken in real-time, in the event that potential issues are identified during the inspection, follow-up actions can be discussed without delay. Inview's multi-party feature also allows more than one participant to witness the inspection. Photos and videos from any Inview inspection can be provided upon request.

Intertek is committed to protecting your data. All inspections undertaken through Inview are secured by end to end encryption. Inview ensures the protection of user data as well as security and integrity of the cloud platform.

An innovative solution to better meet Exporter needs

In a trade environment where speed is of the essence, Inview can deliver the following tangible benefits for exporters:

- Better and faster access to Intertek's team of qualified technical inspection experts:

Inview leverages the latest technological developments, allowing Intertek to deliver its services to you more quickly and efficiently

- Faster inspection turnaround time: delays in turnaround time can have a material impact on your business: Inview seeks to optimise the inspection process, thereby reducing overall turnaround time
- Immediate identification of potential issues during inspections: any issues that are detected in the course of an Inview inspection can be brought to your instant attention
- Easy access to full inspection records, including video and images, for assessment and auditing: in the event of any issues arising in relation to your goods, evidence of the Inview inspection can be produced for review
- Enhanced security if inspections are conducted on your site: use of Inview on your site provides additional security with the knowledge that your shipment is fully

compliant before it enters the freight pipeline, thereby minimising risk to you

- Total quality assurance and peace of mind that inspections are performed to the highest standards: Intertek prides itself on its commitment to compliance and quality. Therefore, any inspections conducted via Inview will be held to the same strict standards as for our on-site inspections

FOR MORE INFORMATION



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