

# WCA评估 (Workplace Conditions Assessment)

## 挑战

您了解什么是您的供货商目前面对最大的挑战吗？供货商能否跟得上市场的竞争？如何控制成本的同时提升生产质量？面对现今的行业竞争，认清当前经营环境挑战、掌握如何有效地控制成本及如何装备自己与同业看齐，是提升供应链表现的关键。

品牌商和跨国买家希望拥有更加有效的供应商工厂评估方法，工厂也在积极寻找途径，了解自身与竞争对手和国家标准之间的差距。现在，越来越多的工厂注重提升操作透明度，采取综合全面、实际的手段，对工厂持续改善的成效进行评估。

## 解决方案

Workplace Conditions Assessment (WCA)为致力改善工厂条件的企业提供了经济有效的解决方案，同时帮助他们符合广泛认可的行业标准和最佳操作规范。

WCA审核标准调整来自大型零售机构均采纳的GSCP标准，依托Intertek深厚的社会责任符合性服务经验，WCA已成为帮助企业实施供应商工厂评估、基准评定、实现持续改善的有力工具。通过Intertek构建的网上平台使得审核流程更加流畅并更具智能化，大大提高供应链成员的工作效率。

WCA关注以下内容：

- 劳工—童工、强制劳工、歧视、纪律、骚扰及虐待，工人结社自由及劳工合约
- 工资与工时—报酬及利益、工作时间
- 健康与安全—整体工作环境设施、遇上紧急情况之应变能力、工伤、机械操作安全、潜在工作空间危机，化学有害物质，住宿环境及食堂设施
- 管理制度—文件及纪录存盘，工人意见反馈及参与、审核与改进措施
- 环境—符合法规要求、环境管理系统、废物及气体排放

WCA为您带来的好处：

- 高士气、更具生产力、健康的团队
- 通过实时信息及知识管理，便于作出快速明智的决策
- 透明度高、与供货商合作更有信心
- 减少过多/重复的审核
- 达到有效企业监管 并帮助供货商使其成为首选供货商
- 供货商将获得“优秀成就奖”证书以展示其优秀成果



提高工作条件的可行方案  
A workable solution for  
improving workplace  
conditions.



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# Workplace Conditions Assessment (WCA)

## Your Challenges

How do your suppliers measure up to the competition in the same industry, country or global marketplace? What are the greatest challenges your suppliers face? Where can you help boost quality and reduce cost? Finding the answers to questions like these and more is critical to enhancing the overall performance of your supply chain and driving continuous improvement.

Brands and international buyers are demanding more effective measures for evaluating suppliers' workplace conditions. Factories are also becoming more proactive in finding ways to benchmark themselves and track progress against competitors and national standards. We have seen a significant shift towards greater transparency and the implementation of sophisticated, yet practical, tools for assessing continuous improvement.

## Our Solutions

The Workplace Conditions Assessment (WCA) program provides a powerful, cost-effective solution for companies and facilities seeking to improve workplace conditions efficiently and in accordance with widely accepted industry standards and best practices.

The WCA standard is aligned with the Global Social Compliance Program (GSCP), which, in turn, is endorsed by the world's largest retail association.

Anchored in Intertek's extensive social compliance expertise, WCA has emerged as a powerful tool for evaluating, benchmarking and continuously improving supplier workplace conditions. The program is supported by a web-based platform that automates and streamlines the audit process, increasing efficiencies for all supply chain partners. WCA addresses the following and more:

- Labor (Child/Forced Labor, Discrimination, Discipline, Harassment/Abuse, Freedom of Association, Labor Contracts)
- Wages and Hours (Wages and Benefits; Working Hours)
- Health and Safety (General Work Facility, Emergency Preparedness, Occupational Injury, Machine Safety, Safety Hazards, Chemical and Hazardous Material, Dormitory and Canteen)
- Management Systems (Documentation and Records, Worker Feedback and Participation, Audits and Corrective Action Process)
- Environment (Legal Compliance, Environmental Management Systems, Waste and Air Emissions)

WCA benefits your business by enabling:

- Improved work conditions for a more content, healthier and productive workforce
- Better decision-making support based on real-time data and knowledge management
- Good corporate governance and 'preferred supplier' status for implementing a program that is in full accordance with industry best practices
- Improved confidence in partnerships with suppliers through greater transparency and trust
- Reduction in excessive auditing and duplication ("audit fatigue")
- Suppliers to showcase progress with a 'Record of Achievement' Award



A workable solution for improving workplace conditions.



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