

April 7, 2014

Dear Vendor,

Loblaw Companies Ltd. is committed to the growth and health of our control brands and to providing great products to our customers. A key component to delivering on this commitment is producing products that are compliant to Canadian Regulations and Standards, in addition to any Loblaw requirements. Commencing immediately, we are enhancing our Product Testing Program to include the requirement that all Loblaw Home & Entertainment products are tested per the following frequency:

1. Initial Production Sample
2. Production Run Sample – if applicable
3. Annual Testing

Testing per the above frequency will ensure Loblaw's products continuously meet Canadian Regulations and Standards, including the Canadian Consumer Product Safety Act (CCPSA), labelling compliance, product claims, and any other Loblaw requirement. All costs associated with testing will be the responsibility of the vendor.

Note: Products that fail product testing and/or are subject to a recall and/or Health Canada investigation may be subject to additional testing at the vendor's sole expense.

Preferred Loblaw Testing Labs

Based on product expertise, Canadian regulatory knowledge and additional lab services, the Loblaw approved testing labs for Home & Entertainment products are:

1. Bureau Veritas, *and*
2. Intertek

Both Bureau Veritas & Intertek are committed to controlling costs and providing accurate results in a timely manner.

Testing Lab Selection

The selection of one of the two Loblaw approved labs will be at the vendor's discretion; however, we strongly recommend that the following products are tested by Intertek: electrical appliances, gas appliances and chemical products.

As a vendor of Loblaw you are required to ensure the product(s) you manufacture and/or supply to Loblaw meets the aforementioned testing frequency and that the product(s) complies with Canadian Regulations and Standards. Any product identified as non-compliant must be communicated to Loblaw immediately.

Sample Submission

Products must be submitted to one of the approved testing labs per the prescribed frequency. Annual testing will be managed by the testing lab. Upon request from the testing lab, the vendor must ensure samples are submitted in a timely manner and are true to the product manufactured/supplied to Loblaw.

Sample submission process will be per the current procedure, until otherwise communicated.

Testing Lab Contacts

Bureau Veritas

Business Contact: Kathy Scrafton,
Senior Client Relations Mgr.
kathy.scrafton@ca.bureauveritas.com
905-771-5723
www.bureauveritas.com/cps

Technical Contact: Curtis Henquinet,
Program Engineer
curtis.henquinet@bureauveritas.com
Office: 704-360-3070 / Cell: 704-995-5015

Intertek

Business Contact: Arjun Parmar,
Sr. Manager, Business Development
arjun.parmar@intertek.com
Office: 905-678-4924
Cell: 647-292- 8718
www.intertek-sc.com

Technical Contact: Paul Cheung,
Technical Services
paul.cheung@intertek.com
Office: 905-678-7820 x4226
Cell: 647-968-1195

In the event of any Loblaw inquiries - Russell Villamor, Sourcing – Home & Entertainment
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Best Regards,

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